

Standards & Performance Pathways Multi-Service Accounts

The system you need to manage quality, risk and compliance.

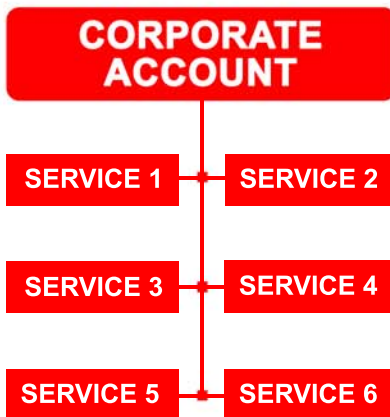
Large organisations with diverse services or multiple service areas can use a Multi-Service Account within Standards & Performance Pathways (SPP) to centrally assess and monitor each service's performance on quality, risk and standards compliance. This is in addition to the other great SPP features.

SPP is the leading Australian online solution for accreditation, standards compliance and quality management, as well as for managing risk and performance.

SPP includes over 40 sets of community services and health standards, both national and state/territory.



SPP MULTI-SERVICE ACCOUNT (MSA)



Manage multiple services within one central account

With an MSA, you can set up services or operational areas with their own SPP accounts but sitting within a larger SPP account. You'll also have a view of how each service is performing against a particular set of standards.



Apply assessments answers to all linked services

Head office can use a Corporate Account to complete assessments and apply the results to all linked service accounts. Corporate assessment postings get around unnecessary duplication.



Share corporate documents across all services

Create a document library for all linked services to access and use as evidence when they do their assessments. This helps ensure consistent documentation and creates time efficiencies for services.



Implement an internal corporate standard for quality

Implement and monitor unique organisation performance requirements for all linked service accounts. These can be used to ensure all parts of the organisation understand and implement specific quality/compliance practices.

Whatever your organisation's size or shape, we can tailor a solution to your needs.

Contact us to talk with one of our specialists and book a free demonstration.

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